

**Provider Payment Profile Report, EIBilling v2.71, June 2020.**

An update was recently made on the Provider Profile Report which brings the grid into balance, and updates the values displayed, including a new row titled 'Closed'.

Providers may access this report directly via the 'Provider Payment Profile' link on their dashboard; or navigate through the menus via Reports > Financial > Provider Payment Profile. Municipalities have the menu navigation available, too.

**Provider Payment Profile Grid**

	1	2	3
	Submitted	Paid	Pending
<b>Insurance</b>	N/A	<u>\$143,534.85</u>	\$8,059.00
<b>Medicaid</b>	N/A	<u>\$3,769,838.57</u>	\$228.00
<b>Escrow</b>	N/A	<u>\$8,366,250.30</u>	\$225.00
<b>Closed</b>	N/A	N/A	\$798.28
<b>Total</b>	\$12,288,934.00	\$12,279,623.72	\$9,310.28

**Legend**  
 'Total' row (1) is in balance.  
 Columns (2 and 3) are in balance.

1. Total Submitted = Total Paid + Total Pending
2. Total Paid = Insurance Paid + Medicaid Paid + Escrow Paid
3. Total Pending = Insurance Pending + Medicaid Pending+ Escrow Pending + Closed Pending

A total in the Pending column will be populated on the Closed row.

This total represents the dollar amount of claims that are in a Closed status but with an outstanding balance.

The most common reason for claims in this section are claims that are not payable due to timely filing guidelines.

Regarding timely filing, consider an example where a claim with a service date of January 1, 2020 is submitted on May 1, 2020, exceeding the 90-day timeline. If the claim is not fully paid by Insurance or Medicaid, any outstanding balance will not be paid through Escrow. As a result, the claim will move to a Closed status with a remaining balance on the claim.

A user can obtain a detail list of these claims via the Claim Research Report and clicking the 'Claims Greater Than 90 Days' box; also note the guideline was effective February 11, 2019, so any service date prior to then will not be impacted by the guideline.

This report contains a 'Late Claim Adjustment Column' which displays amounts of any claims not paid as a result of the Timely Filing guideline; and may be exported to Excel.

**Claim Research**

Payer: All Provider: County: Child: Begin typing...

Child Last Name: Child First Name: NYEIS Reference #: CIN: Authorization:

Service Date From: 2/11/2019 To: Added Date From: To:  Claims greater than 90 days

Search

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Child Account Number	SBA	Billed Amount	Last Insurance Billing Date	Insurance Denial Code	Insurance Denial Source	Last Medicaid Billing Date	Medicaid Denial Code	Medicaid Denial Source	Insurance Paid	Medicaid Paid	Escrow Paid	Late Claim Adjustment
		\$75.00				11/13/2019	IneligibleOnDate	Other	\$0.00	\$0.00	\$0.00	\$75.00
		\$75.00	06/11/2019						\$8.50	\$0.00	\$0.00	\$66.50

Additional claims not on the Claim Research include claims that were either overpaid and/or are awaiting a response from Commercial insurance or Medicaid.